



Ottershaw School Old Boys' Society

What does our new website do for us?

In short, everything that we used to have, but much, much more. We have spent nearly £5,000 on the website so it can give us the information we need;-

By clicking on the badge at the beginning of each line you will be taken to the correct area of the website. Please note * means you will need to log in to view these particular pages. All other pages can be viewed without logging in.

You can log in now [by clicking here](#).



* Change your personal account if you move or change contact details



* Access our comprehensive online members' directory



* View current and back copies of the Gazette



* Visit the Ottershaw Weekly News library



* Add your own memories of the school, staff and pupils in our forum



Our forthcoming events



The Old Boys' photo gallery



The OSOBS archive



Memorabilia



Find or search for school friends



Our super new baseball caps — two types available



Ottershaw lapel badges — get yours while stocks last!



This page is to help members who have problems accessing their accounts or other “member only” functions. It has been kept as simple as possible to cover only the three most frequently asked questions.

Please refer to the first screen image when reading questions 1 and 2.

1

Q - How do I log into OSOBs?

- A - i) Remember you only need to log in to access **member only** pages or **edit your account**,
ii) so the first step is go to www.osobs.com - and then if you want to access more;
iii) click on **LOG IN** on the blue menu bar - then follow the on-screen prompts.
iv) when you have entered your **username** and **password** click **Log In** or press the return key.

The screenshot shows the top navigation bar of the OSOBs website with links: Home, About Us, Join OSOBs, Events, Old Boy Groups, Gallery, Notices & Deaths, More, Forum, Log In (highlighted in yellow), and Contact. Below the navigation bar is a breadcrumb trail: Home / Log In. The main heading is "Log In". Below this is a sub-heading: "Please enter Username and Password to use either member only features or to write on the Forum." There are two input fields: "Username" and "Password". Below the "Password" field are two buttons: "Log In" and "Forgotten Password".

2

Q - I can't remember my login details so what do I do?

- A - a) your username is **your surname** followed by your **school number** e.g. **bogstick999**
b) your password is whatever was issued to you unless you have changed it.
c) if you don't know your password, click **Forgotten Password** (see above) and follow prompts.
d) if you fail to reset your password then contact itmanager@osobs.com for help

3

Q - How do I update my account details such as password, address, email or phone number?

- A - a) first log into www.osobs.com and login as above in 1
b) then once logged in click on **Members' Area** then on **My Account**
c) update or input any of your details or upload photos for then and now
NOTE: you cannot change your username but you can change your password
d) once finished, don't forget to click **SAVE** before leaving the page
e) if you still cannot update your account then contact the itmanager@osobs.com for help

The screenshot shows the bottom navigation bar of the OSOBs website with links: Home, About Us, Join OSOBs, Events, Old Boy Groups, Gallery, Notices & Deaths, More, Forum, Members' Area (highlighted in yellow), and Contact. Below the "Members' Area" link is a sub-link: "My Account".

For more information on members' accounts and logging in,
please visit <https://www.osobs.com/other/how-to-login>