



This page is to help members who have problems accessing their accounts or other “member only” functions. It has been kept as simple as possible to cover only the three most frequently asked questions.

Please refer to the first screen image when reading questions 1 and 2.

1

Q - How do I log into OSOBS?

- A - i) Remember you only need to log in to access **member only** pages or **edit your account**,
ii) so the first step is go to www.osobs.com - and then if you want to access more;
iii) click on **LOG IN** on the blue menu bar - then follow the on-screen prompts.
iv) when you have entered your **username** and **password** click **Log In** or press the return key.

2

Q - I can't remember my login details so what do I do?

- A - a) your username is **your surname** followed by your **school number** e.g. **bogstick999**
b) your password is whatever was issued to you unless you have changed it.
c) if you don't know your password, click **Forgotten Password** (see above) and follow prompts.
d) if you fail to reset your password then contact itmanager@osobs.com for help

3

Q - How do I update my account details such as password, address, email or phone number?

- A - a) first log into **www.osobs.com** and login as above in **1**
b) then once logged in click on **Members' Area** then on **My Account**
c) update or input any of your details or upload photos for then and now
NOTE: you cannot change your username but you can change your password
d) once finished, don't forget to click **SAVE** before leaving the page
e) if you still cannot update your account then contact the itmanager@osobs.com for help

For more information on members' accounts and logging in,
please visit <https://www.osobs.com/other/how-to-login>